CSWG Process Review

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Process Overview: To provide Information Technology (IT) Services

- IT Services include: Voice, Data, and Ground Electronic Maintenance
  - Principle Customers include tenant commands at each installation and installation staff
  - Voice services include installing, operating, and maintaining voice systems (HW/SW/frequencies), and providing end user and training support
    - Outputs include 911; help desk; and cell phone, radio, VTC, and telephone services

Process Overview: To provide Information Technology (IT) Services

- Data services include network, IT, application, and data security management; customer service; and training
  - Outputs include network, IT, and SW configuration management; customer service; IA and computer network defense; and IT training
- Ground Electronic Maintenance services include installing, operating, maintaining, and managing (to include training on) equipment
  - Outputs include ATC and ground communication test equipment; cryptographic devices; and intercom, PA system, and radio services

Process Review Assessment Chart
Provide Voice Services

Process Breakdown Table
Provide Voice Services

Core	Core Critical Enabler	Non-Core Must be Gov't	Non-Core Avail. In Market
Core Assessment Table			
			X

Direct Effect on Operational For	Criticality	Military Performance Rqmt
Risk Assessment Table		
M	M	L

Process Review Assessment Chart
Provide Data Services

Process Breakdown Table	Core Assessment Table				Risk Assessment Table		
	Core	Core Critical Enabler	Non-Core Must be Gov't	Non-Core Avail. In Market	Direct Effect on Operational For	Criticality	Military Performance Rqmt
Provide Data Services Network Management				X	M	M	L
Provide Program Management			X		M	M	L
Provide IT Strategic Planning				X	M	M	L
Provide Configuration Management				X	M	M	L
Develop Local Policies/Procedures			X		M	M	L
Provide Asset Management				X	M	M	L
Provide Mainframe Support				X	M	M	L
Provide Hardware Support				X	M	M	L
Provide Software Support				X	M	M	L
Provide IT Life-Cycle Management				X	M	M	L
Provide Data Messaging Services				X	M	M	L
Provide Data Services Security Management		X			M	M	M
Provide Data Services Training				X	M	M	L

Process Review Assessment Chart
Provide Ground Electronic Maintenance Services

Process Breakdown Table
Provide Ground Electronic Maintenance

Core Assessment Table			
Core	Core Critical Enabler	Non-Core Must be Gov't	Non-Core Avail. In Market
			X

Risk Assessment Table		
Direct Effect on Operational For	Criticality	Military Performance Rqmt
L	L	L

Back-Up Charts

Core Assessment Table:

Justifying Core Critical Enablers

Subprocess	Justification
Provide Data Services Security Management	Providing data services security management includes risk management and cryptographic devices to name a few. Securing the network against terrorists or hackers is essential to the every day mission of the USMC. Providing data services security management falls under anti-terrorism and force protection, test and evaluation, and operational and tactical intelligence categories from the SEC brief.

Back-Up Chart 2

Core Assessment Table:

Justifying Non-Core Competencies (Must Be Gov't)

Subprocess	Justification
Provide Program Management	Providing program management includes NMCI and other contract CLIN and deliverable oversight and management. SEC brief states "requirements development and oversight for services done by others" are a Non-Core Competency – Marine Corps Must be Government.
Develop Local Policies/Procedures	Developing local policies/procedures include those for local security, mainframe, network, and base policies to name a few. Local policies/procedures, in conjunction with higher authority, are necessary to ensure the integrity of data without compromising the mission of the USMC. Developing local policies/procedures falls under information management of Title 10 Responsibilities.

Back-Up Chart 3

Risk Assessment Table: Direct Effect on Operating Forces

Subprocess	Justification for “M” or “H” Risk
Provide Voice Services	Voice services are essential for coordinating and implementing the USMC mission, especially during pre-deployment activities. Problems in voice services could have a negative impact on the USMC as well as the United States.
Provide Data Services Network Management Provide Program Management Provide IT Strategic Planning Provide Configuration Management Develop Local Policies/Procedures Provide Asset Management Provide Mainframe Support Provide Hardware Support Provide Software Support Provide IT Life-Cycle Management Provide Data Messaging Services Provide Data Services Security Management Provide Data Services Training	Data services are essential to every day communications of mission planning and accomplishments. Without data communications, the USMC mission would be seriously limited.

Back-Up Chart 4

Risk Assessment Table: Criticality Assessment

Subprocess	Justification for “M” or “H” Risk
Provide Voice Services	Voice services are essential for coordinating and implementing the USMC mission, especially during pre-deployment activities. Problems in voice services could have a negative impact on the USMC as well as the United States.
Provide Data Services Network Management Provide Program Management Provide IT Strategic Planning Provide Configuration Management Develop Local Policies/Procedures Provide Asset Management Provide Mainframe Support Provide Hardware Support Provide Software Support Provide IT Life-Cycle Management Provide Data Messaging Services Provide Data Services Security Management Provide Data Services Training	Data services are essential to every day communications of mission planning and accomplishments. Without data communications, the USMC mission would be seriously limited.

Back-Up Chart 5

Risk Assessment Table: Military Performance Rqmt

Subprocess	Justification for “M” or “H” Risk
Provide Data Services Security Management	Data services are essential to every day communications of mission planning and accomplishments. Without data communications, the USMC mission would be seriously limited.